



Update to Membership Terms & Conditions

Our aim is to keep our memberships as competitive as possible to enable us to reach as many people as possible in the community. We are a small business and as you can appreciate, we have a lot of overheads and expenditure to keep the Academies running to the high standards we require. Unfortunately, not everyone values our time or service, and this has resulted in a lot of fees going unpaid.

It has therefore been necessary for us to update our membership terms and conditions from 1st August 2023.

Terms and conditions

- Our memberships are competitively priced, and the monthly fee covers payment for 48 weeks of training per year when annualised. 4 weeks of the year are not charged to cover student personal holidays and any club closures.
- Payments cover from either 1st of the month to 31st OR if taken on 15th of the month this will cover from 15th to 14th of the following month.
- Payments are taken on 1st or 15th of the month, and we require notice to cancel or amend payments.
- To cancel membership, we require 30 days notice with the first day of notice being taken on the date of a cancellation email from the payer sent to enquiries@wirraltkd.co.uk. If notice is not given and the DD is cancelled by yourself with your bank, Nest will still request the final payment.
- Re-joining – any members re-joining within 2 months of cancelling is subject to a re-joining admin fee.
- Suspension of memberships are only available for extenuating circumstances such as injury or illness. We do not suspend payments for holidays, any missed classes due to holidays can be made up in subsequent weeks. Any requests to suspend memberships need to be made in writing to enquiries@wirraltkd.co.uk
- 121 bookings require 24 hours notice of cancellation or the full amount will still be due.